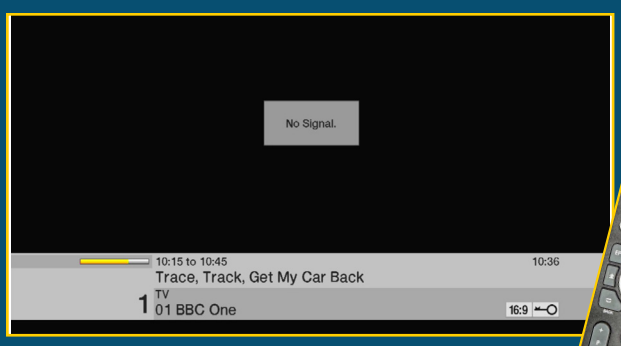
BFBS TECHNISAT SET TOP BOX RETUNING PROCEDURE



BFBS services in Africa are migrating to a new satellite during September 2026. Set Top Box receivers will need to be retuned to restore services once you are connected to a new satellite dish

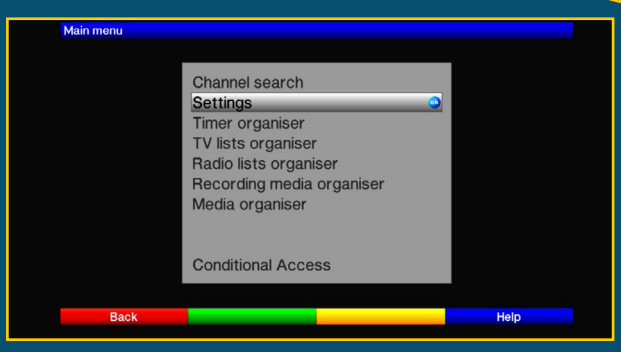
When the change happens, your TV will display the following:



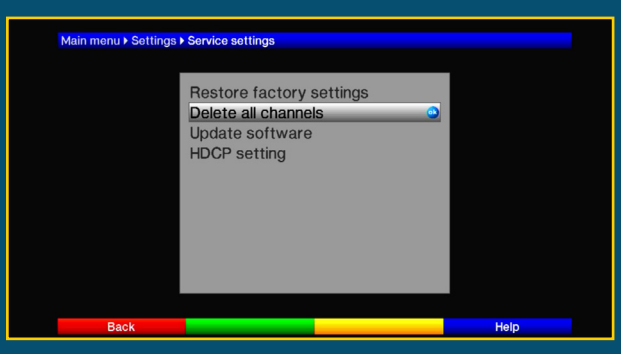
1. To retune the receiver, you will need to use your remote control.

2. Press **Menu** button near the bottom left.

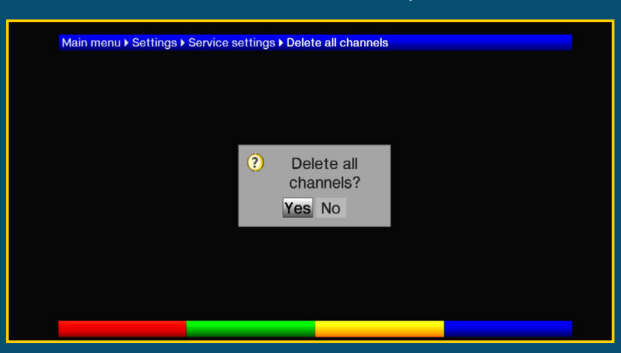
3. Select **Settings** and Press **OK**



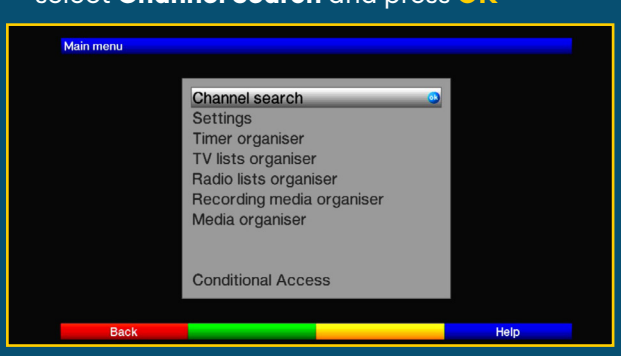
4. Select **Delete all channels.**



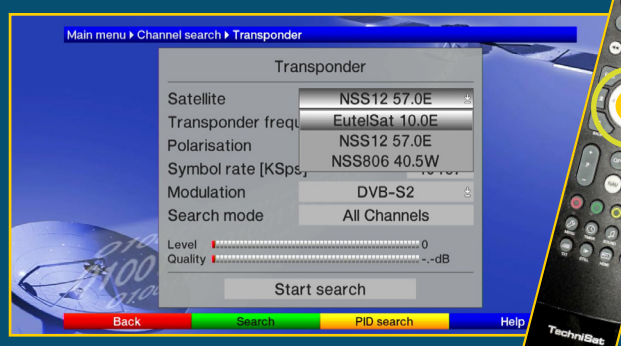
5. You will be prompted for confirmation with a Yes/No box. Select **Yes** and press **OK**



6. Once done press back 2 Times, then select **Channel Search** and press **OK**



7. Use the **arrows** to highlight Transponder, press **OK**, then highlight the box for Satellite. Press **OK** then select **Eutelsat 10E**

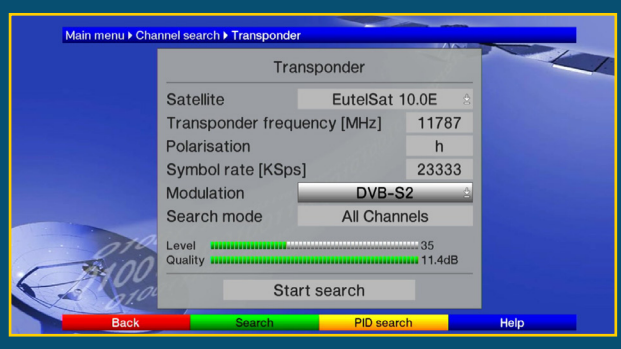


8. Move down to highlight the Transponder Frequency box then use the numeric keypad to change the value to **11787**

Arrow down, and change the polarisation to **h** if necessary

Highlight the Symbol rate box, and use the numeric keypad to type the value **23333**

Lastly, change the Modulation to **DVB-S2** if necessary

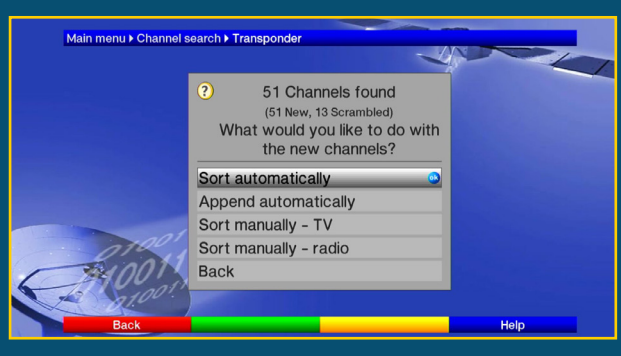


9. Once you have done this, the Quality bar at the bottom of the screen will become green.

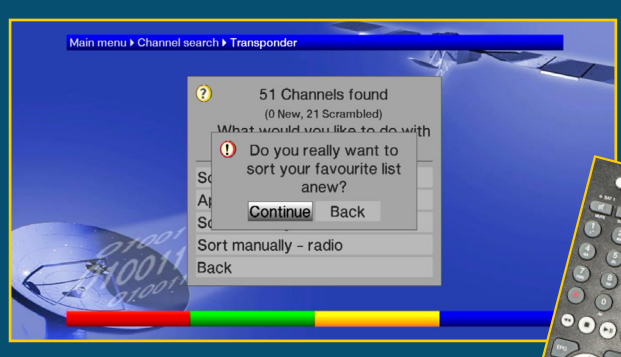
Highlight **Start Search** then press **OK**.

After a couple of seconds, a dialogue box will report 51 Channels found

Press **OK** again to **Sort Automatically**



10. Highlight **Continue** then press **OK**



11. Press **Back** 3 times and your normal viewing should be restored.

For more support call: +44 (0)1494 878100